

## Shipping & Return Policy

### Delivery Time

Your order will ship on the same or next business day after your order is placed on the website or by telephone, and after payment is verified. Expectations to this are:

- > Lack of payment, incorrect credit card number and unable to reach you for correction.
- > Out of product (we will call you immediately)
- > Holiday

Ground shipments normally take two to five days in transit. We are located in south Louisiana. If you live on the west coast and need product fast, consider our 2 day air option.

### Rates

We ship with United Parcel Service. Our Shipping and Handling rates are flat rates, regardless of what you order. They are as follows:



Ground \$	9.00
2 <sup>nd</sup> Day Air	15.75
Overnight	32.00

### Exceptions

Overnight and 2<sup>nd</sup> Day Air rates may be adjusted slightly on packages weighing 5 pounds or more.

Shipping and handling costs for the following smaller items, when ordered alone, will be shipped at a lower flat rate of \$5.50:

Item	Item Number
Crate Tag	07CT
Emergency Key Tags	07KT
Notice Sign	07S
Warning Decal	07DCL
PrePaid Enrollment 5 packs	PPE5
Professional Scrub Shirt	07SS
Wallet Card	07WC
Warning Decal	07DCL
Work Apron	07WA

### Returns

Please check your order as soon as you receive it. If you want to return the product for any reason, please contact us within 15 days after receipt of your order by calling us at (800) 434-2843 to discuss details.

If you have any questions, please call or email

(800) 434-2843 or [answers@microchipIDsystems.com](mailto:answers@microchipIDsystems.com)